

Banking Services during Severe Weather Trading (SWT) arrangements.

Dear Customer,

Hong Kong government has announced specific (Severe Weather Trading - SWT) arrangements for maintaining securities and derivatives trading under severe weather conditions. **These will be implemented from 23 September 2024.**

Accordingly, at HDFC Bank Ltd., Hong Kong branch, the following arrangements related to banking operations will apply upon the implementation of SWT:

- (i) **Bank branch will be closed** as is the case now under inclement weather, and
- (ii) **Cheque Clearing Services:**
 - a. **only inward cheque clearing services** (i.e. clearing of cheques issued by you prior to a severe weather day) **will be operational;** and
 - b. **no paper cheques will be collected, but cheques collected prior to a severe weather day will continue to be cleared and settled;** and
- (iii) **No other services shall be operational.**

You may contact the bank personnel at HKOPS@hdfcbank.com during such time for any clarifications.

Yours sincerely,

HDFC Bank Limited,

Hong Kong Branch